

## **TAPTAP SEND MODERN SLAVERY STATEMENT**

### **INTRODUCTION**

Modern slavery and human trafficking are crimes and fundamental violations of human rights. Taptap Send has a zero tolerance approach to both of them.

Taptap Send is committed to treating everyone with dignity and respect and to improving its practices to combat slavery and human trafficking, to ensure that they are not taking place in any part of its business or its supply chains. Taptap Send expects the same commitment from all of its suppliers, contractors, partners and other stakeholders. In this statement, Taptap Send sets out the steps taken to achieve that goal.

The term “Taptap Send” as used in this statement refers collectively to Taptap Send, Inc. (the parent company) and its subsidiaries, including Taptap Send UK Limited, whose financial year ended on 31 December 2023. This statement is made on behalf of Taptap Send UK Limited pursuant to section 54(1) of the UK Modern Slavery Act 2015, but applies to every company in the Taptap Send group. This statement was approved by the Board of Directors of Taptap Send UK Limited on 22 February 2024.

### **OUR BUSINESS AND ORGANISATIONAL STRUCTURE**

Taptap Send is a leading international money transfer business enabling customers in the United States, Canada, the United Kingdom, the United Arab Emirates, and the European Economic Area to send remittances to recipients in more than 35 countries in Africa, Asia, the Caribbean and Latin America.

None of the work done by Taptap Send is seasonal, nor does it relate to those sectors which are considered to have a higher risk of modern slavery (e.g. construction, food and drink, resource and mining and retail).

### **OUR VALUES AND POLICIES ON SLAVERY AND HUMAN TRAFFICKING**

Taptap Send is committed to fighting modern slavery and human trafficking by acting ethically and with integrity in all its business relationships and by implementing and enforcing effective systems and controls to ensure slavery and human trafficking are not taking place anywhere in its business and supply chains.

Taptap Send’s policies and procedures, including the Code of Conduct and the Anti-slavery and Human Trafficking Policy, reinforce this commitment. Taptap Send employees, consultants and other workers at all levels are encouraged to report any suspected illegal or unethical conduct so it can be further investigated. The Code of Conduct requires all Taptap Send staff to comply with applicable laws and regulations, to maintain ethical standards (especially when dealing with partners and stakeholders) and to act with honesty, respect, integrity and transparency.

### **OUR SUPPLY CHAINS**

Taptap Send’s supply chains involve a range of different institutions and businesses around the world, which provide support in areas such as financial services, telecommunications, recruitment, compliance, technology, legal and banking.

Taptap Send is committed to ensuring that slavery or human trafficking do not take place within its supply chains and it will not knowingly support or do business with any organisation which is involved in or could be associated with such practices. In the event of any modern slavery or

human trafficking suspicion arising in respect of an existing relationship, Taptap Send would seek to terminate the same immediately.

All suppliers are subject to screening by Taptap Send to ensure they reflect Taptap Send's values and are suitable business partners. Taptap Send is also committed to ensuring that all partners hold themselves to the same high standards that Taptap Send sets itself.

## **OUR DUE DILIGENCE PROCESSES**

Taptap Send has in place processes to identify and assess potential areas of risk within the organisation and its supply chains.

These involve carrying out due diligence on suppliers and partners to understand their own processes and get comfortable that they align with Taptap Send's values. All contracts that Taptap Send enters into require third parties to confirm compliance with all applicable laws and regulations.

Tackling modern slavery means understanding the entire supply chain beyond the companies Taptap Send directly contracts with. Taptap Send expects both its direct and indirect supply chain to uphold the same ethical principles as it.

## **RISK ASSESSMENT AND EFFECTIVENESS**

On an annual basis, Taptap Send carries out a risk assessment for each regulated entity in its group. As part of this process, the supply chain modern slavery and human trafficking risk is considered as one of the factors contributing to the wider assessment. An effectiveness review will also be conducted by Taptap Send as part of its annual audit of compliance policies and procedures.

## **TRAINING**

Taptap Send provides training on modern slavery and human trafficking to all of its employees and workers. This sits alongside other mandatory compliance training (e.g. on financial crime).

Looking ahead, Taptap Send is committed to strengthening its processes and raising awareness of this issue, by making sure its employees and workers are well equipped and trained to identify modern slavery and human trafficking (whether in the workplace or in third parties).

Signed by: Michael Faye

Title: Director

Date: 29 February 2024

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